

DS-Client v13.3.0.22 Hotfix Readme

Build date: February 26, 2020

1.1 About this hotfix

The following packages have been distributed with this hotfix and must be installed on a system that is running Asigra Cloud Backup v13.3.

- dsclni_13_3_0_22.win64

1.2 Applying this hotfix

Note: DS-User hotfix 13.3.0.2 or higher is required.

To apply this hotfix automatically:

1. Download the required hotfix file.
2. Copy the hotfix file to the DS-System online storage Upgrade directory. When the DS-Client connects to the DS-System, the DS-System validates the DS-Client's version number.

Note: If the upgrade package on the DS-System is higher than the current DS-Client version, the DS-Client will silently upgrade itself.

To apply this hotfix manually:

1. Download the required hotfix file to an empty folder on the DS-Client computer.
2. Rename the hotfix file so that it has an .exe extension.
3. Right-click the .exe file and click **Run as administrator**. The components will be extracted to the same folder.
4. Double-click the **hotfix.exe** file to apply the hotfix.

1.3 Issues resolved in this hotfix

This section lists issues that have been resolved in this hotfix.

Note: Hotfixes are cumulative and contain all updates from previous hotfixes for the affected component.

ID	Issue
TS-867	On occasion when using a Windows DS-Client with a PostgreSQL database, the daily and weekly admin processes took a long time to complete when performing a dump of the DS-Client database.

1.4 Known issues

This section lists known issues that might affect this hotfix.

Issue	Summary
Microsoft Office 365 (Exchange Online)	There is a known issue with Microsoft Office 365 backup sets that contain Exchange Online data with non-English characters (e.g. Arabic, Hebrew) that can affect the path lengths of some strings in the database. After installing the hotfix, wait until the "0x400009A7 Exchange Online database values converted to UTF-16." message appears in the DS-Client Event Log before using the affected backup sets. This allows for the affected fields in the database to be converted to support longer path lengths. Activity locks are in place on all affected backup sets during this operation.